

Patient Participation Survey

THE SEVEN DIALS MEDICAL CENTRE

1. Are you fully aware of the surgery opening times ?

2. Are you aware that the surgery offers evening surgery on a Wednesday ?

3. Are you aware the surgery offers telephone consultations ?

4. Thinking about the last time you booked any appointment with us, did you get a day & time that suited you ?

5. How helpful did you find the Receptionists ?

Comments

6. Thinking about your last appointment, did you have to wait longer than 15 minutes after your actual specified time ?

Comments

7. Do you feel the surgery covers the whole range of services you require ?

Services you feel are needed

8. How clean did you find the surgery ?

What didnt you find clean ?

9. Overall how would you describe your experience of the surgery & staff

Reasons for 'Fair, poor or very poor'

10. Finally please add any other comments you would like to make about us.